

Jackson Bender – Ottawa, Ontario

Thank you for the opportunity to share my 'Exceptional Experience' story with ACSESS as part of Staffing for Canada Week 2019. I just completed my first year of university in April and was perusing social media sites looking for interesting short-term jobs when I came across a posting from Adecco on Facebook that piqued my interest. The advertisement was for a General Labour assignment with some great perks (bonuses for weekly perfect attendance and completing the assignment). Although I had never formally worked as a labourer before, I decided to apply since it was close to my home and I could gain some new skills. The application process was very straight forward; I completed the on-line application and the very next day received a response from Adecco. Never having dealt with a staffing agency before, I was pleasantly surprised at how professional and helpful the staff at Adecco Kanata were – especially Veronica Hariski. Veronica explained the assignment in detail including the next steps which would include a group interview since they were looking for a large number of workers. After my initial interview, Veronica suggested I be put forward as a Team Lead for this assignment since I had experience managing other employees as a lifeguard and also commented on my professionalism. I was thrilled to be considered and even more so when I found out the pay rate was a few dollars higher than the General Labour position. A week or so later, Veronica contacted me with the exciting news that I had been selected as one of the Team Lead's! Needless to say, I was very appreciative that Veronica saw my potential and was looking out for my best interests.

Before the start of the assignment, all Adecco employees were sent for some off-site training with the client which was very informative and well done. They clearly outlined their expectations were and provided us with some of the PPE that we needed to do the job. I am currently finishing the last week of my three-week assignment and am enjoying everything minute of it. I have been commended on numerous occasions for my work ethic and my direct supervisor treated myself and a few other employees to a pizza lunch last Friday due to our hard work and the fact that we were producing ahead of schedule. These kind gestures have inspired me to continue working to my full potential, focusing on quality control and making the client and Adecco happy.

I had never really given much thought to working as auto temporary employee before. However, it offered many advantages that I am grateful for. I ended up finding a position that was exactly what I was looking for – close to home, short-term in length, great pay and perks plus the opportunity to gain some additional experience in a different industry and meet some interesting people.

I have a feeling this will be the first of many temporary assignments for me and I will definitely be recommending Adecco's services to my friends and family.